

TRADER JOE'S ®

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5267 Wheaton Drive • Fort Collins, CO 80525 • Phone 970-267-6796 • Fax 970-267-6797 • Cell 970-231-3291

April 15, 2020

Dear Chief Horvath,

My wife, and I would like to take a moment to show our appreciation for one of your fire department family, Nancy.

Tuesday, April 14<sup>th</sup>, we experienced car trouble and limped into your parking lot where we knew we would be safe until we figured out what to do next.

We rang the bell and were pleasantly greeted with Nancy's friendly smile and asked what they could do for us. We explained the situation, and Nancy stayed with us until a tow truck arrived and arrangements were made for our safe transportation.

We also met one of your firemen, and he was very pleasant and helpful as well.

What could have been a very unpleasant and possibly dangerous situation for us had a positive outcome due to her friendliness and caring.

We would like to sincerely thank you all for everything you do, and especially for little acts of kindness in these trying times.

Please stay safe in your jobs. You are appreciated.

Fort Collins, Colorado



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